

MAHARASHTRA METRO RAIL CORPORATION LIMITED

Corrigendum-III dated 19.11.2024

Name of Work: Development, Testing, Integration, Commissioning & Support of Digital Project Management Platform Compromising of SAP ERP for Maha-Metro Projects for the Period of 36 Months.

Tender No: N2-053/IT-05/2024, Dated 01.10.2024.

S.N.	Page no.	Section & Clause no.	Existing Clause	Revised Clause
1	Page no. 53 of 249 to Page no. 56 of 249	Section-3: Evaluation & Qualification Criteria, Sr.no.1.1 Technical Criteria (ITB 31 and ITB 32) of 1. Technical Evaluation (QCBS)	Table under Sr.no.1.1 Technical Criteria (ITB 31 and ITB 32) of 1. Technical Evaluation (QCBS).	<i>Please refer Annexure-II: 'Revised Technical Evaluation (QCBS)' under Section-3: Evaluation & Qualification Criteria.</i> The Existing 'Sr.no.1 Technical Evaluation (QCBS)' under Section-3: Evaluation & Qualification Criteria given on page no. 53 of 249 to page no. 56 to 249 stands discarded and entirely replaced with 'Revised Technical Evaluation (QCBS)' attached as Annexure-II with this Corrigendum-III.
2	Page no. 60 of 249	Section-3: Evaluation & Qualification Criteria, Sr.no.2 Qualification Criteria 2.3.2 Technical Experience (ii)	(ii) Experience of SAP ERP implementation/ Support: The bidder must have experience in implementation/ support of as a prime contractor or joint venture member** in at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	(ii) Experience of SAP / ERP / data management implementation/ Support: The bidder must have experience in implementation/ support of as a prime contractor or joint venture member** in at least 2 SAP / ERP / data management Projects in India and in both the projects should have any 4 out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics
3	Page no. 61 of 249	Section-3: Evaluation & Qualification Criteria, Sr.no.2 Qualification Criteria 2.3.2 Technical Experience Sr.no.(iii)	(iii) Experience of SAP ERP Implementation/Support Projects in Government/PSU in India: The bidder should have executed SAP ERP Implementation/ Support Project in Government/ PSU in India as a prime contractor or joint venture member** during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls: At least 1 Project of INR 18.88 Cr. Or At least 2 Projects of INR 11.80 Cr. each. Or At least 3 Projects of INR 9.44 Cr. each.	(iii) Experience of SAP / ERP / data management Implementation/Support Projects in Government/PSU in India: The bidder should have executed SAP / ERP / data management Implementation/ Support Project in Government/ PSU in India as a prime contractor or joint venture member** during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls: At least 1 Project of INR 18.88 Cr. Or At least 2 Projects of INR 11.80 Cr. each. Or At least 3 Projects of INR 9.44 Cr. each.
4	Page no. 64 of 249	Section-3: Evaluation & Qualification Criteria, Sr.no.2 Qualification Criteria Important Notes	**Joint Venture Member: Full (100%) experience for previous works of the JV/consortium shall be considered, only if the claiming member of the consortium has at least 60% share in previous JV/consortium for the relevant referred Work Experience, else proportionate quantum of experience of previous works up to the percentage share of participation in the subject Consortium/JV shall be considered.	**Joint Venture Member: Proportionate quantum (%) of experience of previous works of JV/Consortium shall be considered up to the percentage share of participation of claiming member of subject JV/consortium for the relevant referred Work Experience.

Enclosures: - 1) Annexure-I : Reply to Prebid Queries
2) Annexure-II : Revised Technical Evaluation (QCBS)



Executive Director (Procurement)
Maha-Metro, Nagpur

MAHARASHTRA METRO RAIL CORPORATION LIMITED

Annexure-I to Corrigendum-III: Reply to Pre-Bid Queries

Name of Work: Development, Testing, Integration, Commissioning & Support of Digital Project Management Platform Compromising of SAP ERP for Maha-Metro Projects for the Period of 36 Months.

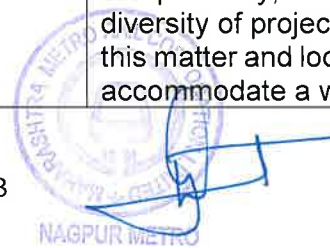
Tender No: N2-053/IT-05/2024 dated 01.10.2024.

S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
1.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 1 - Turnover (INR)	If the Bidder's average annual Turnover in the last 5 financial years (i.e. FY 2019-20, FY 2020-21, FY 2021-22, FY 2022-23 and FY 2023-24) is (a) ≥ 15.73 Cr. but < 23.60 Cr. : 3 marks (b) ≥ 23.60 Cr. but < 31.47 Cr. : 5 Marks (c) ≥ 31.47 Cr. : 10 Marks	We respectfully request Maha-Metro to consider relaxing the turnover requirement for JVs, either by: Accepting the combined turnover of all JV partners, or Reducing the proportional turnover required from individual partners, particularly for MSMEs. It will ultimately benefit the project and align with the Government's Make in India vision.	The existing provision in the Bid Document prevails.
2.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 2 - Experience of the Bidder in System Integration / IT Application Projects	If total value of the System Integration / IT Application Project in a Single Contract as below, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. i) 1 Project : 3 marks ii) 2 Projects : 5 marks iii) 3 Projects : 10 Marks If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks.	As an MSME, we strongly believe in the vision of the Make in India initiative, which seeks to foster and grow Indian businesses. The current Rail/Metro experience requirement may unintentionally limit the participation of MSMEs and smaller Indian firms that are eager to contribute but have not yet had the opportunity to work in the Rail/Metro sector. Providing flexibility in this criterion would align with the government's aim to support and encourage local businesses, ensuring they can compete on equal footing with larger, more established firms. By awarding marks for experience in equally complex non-Rail/Metro projects, Maha-Metro would foster innovation and growth within the Indian business community. Please remove or relax the clause "If any of the above projects (at least one) is in Rail/Metro: - additional 5 marks".	Please refer corrigendum - III

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3.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 4 - Experience of SAP ERP Implementation /Support Projects in Government/PSU in India	The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 3 marks (b) At least 2 Projects of 11.80 Cr. each : 5 marks (a) At least 1 Project of 18.88 Cr. : 7 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks	In our opinion that would be fair to distribute the marks allocation as below. The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 5 marks (b) At least 2 Projects of 11.80 Cr. each : 7 marks (a) At least 1 Project of 18.88 Cr. : 10 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 2 years of SAP implementation/Support: Additional 5 marks	Please refer corrigendum - III
4.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 6 - Employee Strength	B. The bidder should have SAP-certified consultants on its payroll. The marks will be allocated as given below: 20 to 50 consultants : 3 marks >50 consultants : 5 marks	It would be really great if the marks distribution on the certifications as below which will help the small & medium companies participate. 10 to 20 consultants : 3 marks >20 consultants : 5 marks	Please refer corrigendum - III
5.	Page no 55 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. - 7. Project Manager	B.E / B.Tech / MCA / MBA Minimum Professional experience = 10 years Should have executed at least three SAP ERP projects as Project manager, ending on the last day of the month, previous to which the latest bid due date falls. If any one of the above projects is in Metro/ Rail:- 3 Marks Should have experience of handling SAP ERP project in Govt./ PSU project more than or equal to INR 11.80 Crores – 1 Mark	The SAP Project Manager role is more focused on SAP project management capabilities and earlier experience of SAP Projects. By looking at the nature of the work involved in the tender scope, giving very heavy weight to the metro rail experience is not required in our opinion. Please relax the metro rail experience related marks and adjust to the overall marks who qualifies the experience (or) Suggesting to change this criteria as PQ and allocate these marks for one of the key qualification required for PowerBI Analytics or Analytics space which is one of the crucial technical component of this tender scope.	Please refer corrigendum - III
6.	Page no 55 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. - 8. Module Consultant (HR, Finance, PS)	B.E / B.Tech / MCA / MBA Total 3 years of SAP Experience, ending on the last day of the month, previous to which the latest bid due date falls. Should have experience of handling at least three SAP ERP project. If any of the above project is in Govt. / PSU: 1 Mark for each Should have experience of handling SAP ERP project Metro/ Rail Sector: - Additional 1 Mark for each	We suggest to move this criteria to PQ and allocate these marks for other missing technical qualifications like PowerBI Analytics, MIS Reports, Mobile Solutions etc... which are also part of this tender scope.	Please refer corrigendum - III



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7.	Page no 56 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. - 9 Presentation	Technical Detailed PowerPoint Presentation: upto maximum 10 marks Average : 3 marks Good : 5 marks Excellent : 10 marks	As it is a tech centric project, we feel that the below marks distribution would be good to consider. Technical Detailed PowerPoint Presentation: upto maximum 15 marks Average : 7 marks Good : 12 marks Excellent : 15 marks	Please refer corrigendum - III
8.	--	--	New Clause	New TQ Clause	As commented in the above points, we suggest to introduce the below new clause to bring the completeness to technical qualifications by including Analytics. The bidder should have executed/executing at least 01 (one) Analytics/BI/ projects in Government/ PSU during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. 1 Project: 3 marks >1 Projects:5 marks	Please refer corrigendum - III
9.	Page 66 of 249	Section-3: Evaluation & Qualification criteria Clause 2.5: Evaluation process	Clause 2.5: Evaluation process Stage 1: Technical Evaluation, Sr.no.1 to 3	1. Maha-Metro will review the technical bids of the bidders to determine whether the technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at Maha-Metro's discretion. 2. The bidders' technical solutions proposed in the bid document will be evaluated as per the requirements specified in the RFP and technical evaluation framework as mentioned in Section 3, Point no 1 (Technical Evaluation). 3. Technical bid will be assigned a technical score out of a maximum of 100 marks. Only the bidders who get a technical score of Minimum 70 Percent or more will qualify for commercial evaluation stage. Failing to secure minimum marks shall lead to technical rejection of the bid.	RFP does not mention how a consortium/JV can fulfill the Technical Evaluation criteria. Shall we assume that it is "All members of the consortium can together satisfy the criteria".	The existing provision in the Bid Document prevails.
10.	Page 64 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	Important Notes -	**Joint Venture Member: Full (100%) experience for previous works of the JV/consortium shall be considered, only if the claiming member of the consortium has at least 60% share in previous JV/consortium for the relevant referred Work Experience, else proportionate quantum of experience of previous works up to the percentage share of participation in the subject Consortium/JV shall be considered.	We request a reconsideration of the clause specifying experience requirements for Joint Venture (JV) members. The current requirement — requiring 60% prior share in previous JVs for full experience credit — may inadvertently exclude numerous capable companies with valuable experience. Given that many organizations contribute meaningfully to joint projects without a majority share, we propose adjusting this clause to allow greater flexibility in recognizing relevant work experience across JV partners. This change would broaden participation by enabling more qualified companies, like ours, to participate competitively, ultimately enhancing the quality and diversity of project bids. We appreciate your attention to this matter and look forward to any adjustments that may accommodate a wider pool of qualified bidders.	Please refer corrigendum - III



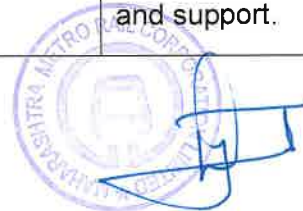
S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
11.	Page 65 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	Important Notes -	The JV/Consortium member having maximum % contribution in proposed JV/Consortium & maximum past work experience should be treated as Lead Member.	We propose relaxing this criterion to allow JVs/Consortiums to designate a Lead Member based on strategic fit and alignment with the project's goals, even if they do not meet both criteria of maximum contribution and experience. This would provide greater flexibility, enabling the creation of balanced, highly capable teams that can best meet the tender's objectives.	The existing provision in the Bid Document prevails.
12.	Page 169 of 249	Section-6: Work Requirements	2.5 Solution Scope:	Bidder will provide Support Services including complete application management services, database services, facility management services, etc. as detailed in scope of work in subsequent paras. The Post-production support services shall include, but not limited to, complete project management, maintenance, and support including application management services, SAP system management & administration, new developments, enhancements, documentation updates, backup & restoration administration, compliances & settlement of technical & functional audit observations, performance monitoring & reporting.	Details about Maha-Metro's existing SAP landscape are required in detail as below - Versions of SAP modules implemented. - Infrastructure details (servers, databases, operating systems). - Number of users and their roles. - Current integrations with non-SAP systems. - System and Integration landscape diagram	The existing provision in the Bid Document prevails.
13.	Page 171 & 172 of 249	Section-6: Work Requirements	4 Following Dashboards should be develop in Power BI.	1. Fund View • Plan Vs Received Vs Outflow • Bank Detail • Month Wise Expenditure Detail • HOD Wise Cash Expenditure Detail • Fund Flow Statement • Monthly Expenditure Summary • Monthly Expenditure Detail	The document outlines objectives for the Power BI dashboard implementation, but further clarification needed on: - Specific data points to be included in each dashboard view. - Desired level of interactivity and drill-down capabilities. - Integration requirements with existing data sources. - Performance and refresh rate expectations.	The existing provision in the Bid Document prevails.
14.	Page 174 Of 249	Section-6: Work Requirements	4.4 SAP ERP Rollout for Maha-Metro Upcoming Projects	Successful Bidder shall be developed the MIS reports for Finance & Procurement department as well as for all HODs & CPMs contract billing reconciliation and Vendor account statement reports.	How many roll outs to be considered in the scope of this tender? What if the planned resources are fully occupied with the ongoing support work and other tickets? In this case, is it allowed additional resources be onbaorded with additional commercials? We need some clarity on this.	The existing provision in the Bid Document prevails.
15.	Page 192 Of 249	Section-6: Work Requirements	7.1 Preparatory Services:	i. The successful bidder shall prepare a Project Management Plan including detailed project plan, indicating all activities with resources required, their roles and responsibilities, knowledge transfer and submit to Maha-Metro for approval. ii. Setting up and connecting all supported and relevant customer systems for forwarding queries to the support desk. iii. Planning and Implementation of ongoing services. Definition of processes, roles, and responsibilities in detail, staffing of project team, knowledge transfer and training.	We need a more granular understanding of: - Specific tasks and responsibilities for each support level (L1, L2, L3). - Expected response and resolution times for different incident severities.	The existing provision in the Bid Document prevails.



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16.	Page 201 Of 249	Section-6: Work Requirements	14.1 SERVICE REQUIREMENTS, (iii)	Prior to the start of this engagement, the selected bidder will be required to undergo a hand over from MAHA-METRO or existing support vendor for a duration of at least 15 days. The Selected bidder should highlight specific documentation handover requirements, if any. The selected bidder to note that the handover is expected to be conducted onsite.	We require further clarity on: - Specific documentation to be handed over by Maha-Metro or the existing vendor. - Completeness of existing business process procedures (BPPs) and system documentation. - Expectations regarding the creation of missing BPPs and documentation. - Process and timelines for knowledge transfer sessions and shadow support.	The existing provision in the Bid Document prevails.
17.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.1: Turnover (INR)	If the Bidder's average annual Turnover in the last 5 financial years (i.e. FY 2019-20, FY 2020-21, FY 2021-22, FY 2022-23 and FY 2023-24) is (a) >=15.73 Cr. but < 23.60 Cr. : 3 marks (b) >=23.60 Cr. but < 31.47 Cr. : 5 Marks (c) >= 31.47 Cr. : 10 Marks	Please change the Minimum average turnover for FY 2019-20, FY 2020-21, FY 2021-22, FY 2022-23 and FY 2023-24) to 10 CR	The existing provision in the Bid Document prevails.
18.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.4: Experience of SAP ERP Implementation /Support Projects in Government/PSU in India	The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 3 marks (b) At least 2 Projects of 11.80 Cr. each : 5 marks (a) At least 1 Project of 18.88 Cr. : 7 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks	The bidder should have executed at least 01(one) SAP ERP implementation/ Support in Government/ PSU with project value in aSingle Contract more than or equal to 9.44 Cr. (Please change to The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU/ Public listed company with project value in a Single Contract more than or equal to 1 cr	Please refer corrigendum - III
19.	Page no 55 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.8: Module Consultant (HR, Finance, PS)	B.E / B.Tech / MCA / MBA Total 3 years of SAP Experience, ending on the last day of the month, previous to which the latest bid due date falls. Should have experience of handling at least three SAP ERP project. If any of the above project is in Govt. / PSU: 1 Mark for each Should have experience of handling SAP ERP project Metro/ Rail Sector: - Additional 1 Mark for each	If any of the above project is in Govt. / PSU: 1 Mark for each (Please change to If any of the above project is in Govt. / PSU/Public Listed Company	Please refer corrigendum - III



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20.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.2: Experience of the Bidder in System Integration / IT Application Projects	If total value of the System Integration / IT Application Project in a Single Contract as below, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. i) 1 Project : 3 marks ii) 2 Projects : 5 marks iii) 3 Projects : 10 Marks If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks	As the project is about supplying license and supporting the SAP Application and not implementing it, request to please remove the clause "If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks" and add those marks to Presentation	Please refer corrigendum - III
21.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.3: Experience of SAP ERP implementation/ Support	The bidder must have experience in implementation/ support at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules in each SAP ERP project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics >= 2 to 4 Projects : 5 marks >= 5 to 7 Projects : 7 marks > 7 Projects : 10 marks. If any 2 (two) of the above claimed projects ERP has more than or equal to 300 Users - An additional 5 marks	Request you to update the clause as The bidder must have experience in implementation/ support at least 1 SAP ERP Project in India and in both the projects should have any 4 out of the below modules in each SAP ERP project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls.	Please refer corrigendum - III
22.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.4: Experience of SAP ERP Implementation /Support Projects in Government/PSU in India	The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 3 marks (b) At least 2 Projects of 11.80 Cr. each : 5 marks (a) At least 1 Project of 18.88 Cr. : 7 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks	Request to please remove the below clauses and adjust the same in presentation as these are very restrictive in nature. At least 3 years of completion or being in Rail/Metro will benefit select few bidders only. Rather if these marks are given to presentations then a quality based evaluation can take place and the right bidder will be awarded these marks. If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks to allow consortium for this project as the project is too complex and it include ERP implementation, Support, H/W supply, implementation and support.	Please refer corrigendum - III



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23.	Page no 56 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.9: Presentation	Technical Detailed PowerPoint Presentation: upto maximum 10 marks Average : 3 marks Good : 5 marks Excellent : 10 marks	Please give at least 20 marks to a QCBS Presentation as this will be the real test of the bidders capability, experience and skills.	Please refer corrigendum - III
24.	Page no 56 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.10: Approach & Methodology	Detailed PowerPoint Presentation: upto maximum 10 marks Average : 3 marks Good : 5 marks Excellent : 10 marks	Please give at least 15 marks to a QCBS Approach & Methodology as this will be the real test of the bidders capability, experience and skills.	Please refer corrigendum - III
25.	--	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1. Technical Evaluation (QCBS)	--	RFP does not mention how a consortium/JV can fulfill the Technical Evaluation Criterias Please specify in case of Consortium/JV how can the Lead Member and Consortium members fulfill the criterias and score marks?	The existing provision in the Bid Document prevails. Bid document is self-explanatory. Kindly refer Qualification criteria in conjunction with technical criteria.
26.	--	--	--	--	We wish to highlight that in today's prebid meeting as it was virtual and short we were not able to capture key pointers around the scope or have a detailed discussion around the queries we have shared. As we are genuinely interested to bid for this opportunity, we request you to please conduct an in-person or a detailed pre-bid meeting again in the coming few days so that we can address our concerns and get our doubts cleared. Hoping for an acceptance to our above proposal for a second PreBid meeting.	The existing provision in the Bid Document prevails.
27.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. no. 2: Experience of the Bidder in System Integration / IT Application Projects	If total value of the System Integration / IT Application Project in a Single Contract as below, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. i) 1 Project : 3 marks ii) 2 Projects : 5 marks iii) 3 Projects : 10 Marks If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks	As the project is about supplying license and supporting the SAP Application and not implementing it, request to please remove the clause "If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks" and add those marks to Presentation/Other criterias	Please refer corrigendum - III

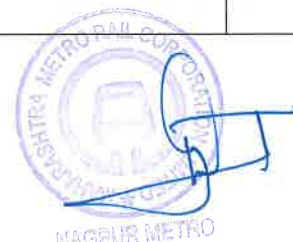


S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
28.	Page no 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no. 3: Experience of SAP ERP implementation / Support	The bidder must have experience in implementation/ support at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules in each SAP ERP project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics >= 2 to 4 Projects : 5 marks >= 5 to 7 Projects : 7 marks > 7 Projects : 10 marks. If any 2 (two) of the above claimed projects ERP has more than or equal to 300 Users - An additional 5 marks	Request you to update the clause as The bidder must have experience in implementation/ support at least 1 SAP ERP Project in India and in both the projects should have any 4 out of the below modules in each SAP ERP project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls.	Please refer corrigendum - III
29.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.4: Experience of SAP ERP Implementation /Support Projects in Government/PSU in India	The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 3 marks (b) At least 2 Projects of 11.80 Cr. each : 5 marks (a) At least 1 Project of 18.88 Cr. : 7 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks	Request to please remove the below clauses and adjust the same in presentation as these are very restrictive in nature. At least 3 years of completion or being in Rail/Metro will benefit select few bidders only. Rather if these marks are given to presentations then a quality based evaluation can take place and the right bidder will be awarded these marks. If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks to allow consortium for this project as the project is too complex and it include ERP implementation, Support, H/W supply, implementation and support.	Please refer corrigendum - III
30.	Page no 56 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. no. 9: Presentation	Technical Detailed PowerPoint Presentation: upto maximum 10 marks Average : 3 marks Good : 5 marks Excellent : 10 marks	Please give atleast 20 marks to a QCBS Presentation as this will be the real test of the bidders capability, experience and skills.	Please refer corrigendum - III



S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
31.	Page no 56 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no. 10: Approach & Methodology	Detailed PowerPoint Presentation: upto maximum 10 marks Average : 3 marks Good : 5 marks Excellent : 10 marks	Please give atleast 15 marks to a QCBS Approach & Methodology as this will be the real test of the bidders capability, experience and skills.	Please refer corrigendum - III
32.	--	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1. Technical Evaluation (QCBS)	--	RFP does not mention how a consortium/JV can fulfill the Technical Evaluation Criterias Please specify in case of Consortium/JV how can the Lead Member and Consortium members fulfill the criterias and score marks?	The existing provision in the Bid Document prevails. Bid document is self-explanatory. Kindly refer Qualification criteria in conjunction with technical criteria.
33.	Page no 60 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience (ii) Experience of SAP ERP implementation/ Support:	(ii) Experience of SAP ERP implementation/ Support: The bidder must have experience in implementation/ support of as a prime contractor or joint venture member** in at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	(ii) Experience of SAP ERP implementation/ Support: The bidder must have experience in implementation/ support of as a prime contractor or joint venture member** in at least 1 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	Please refer corrigendum - III
34.	Page no 61 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience iii) Experience of SAP ERP Implementation/ Support Projects in Government/ PSU in India	iii) Experience of SAP ERP Implementation/ Support Projects in Government/ PSU in India: The bidder should have executed SAP ERP Implementation/ Support Project in Government/ PSU in India as a prime contractor or joint venture member** during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls: At least 1 Project of INR 18.88Cr. Or At least 2 Projects of INR 11.80 Cr. each For lead member: Must meet requirement as per their % share of participation in JV	Please omit the Lead Member share requirement as it is absurd in nature and in no way would affect the delivery. A consortium together takes the responsibility of the delivery and the Lead Bidder would act as the point of contact and would lead the communication, nowhere having an absurd clause for the lead bidder would affect or help in the delivery. Please keep Must Keep Requirement for All partners combined.	The existing provision in the Bid Document prevails.
35.	Page no 62 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience (v) OEM Authorization	(v) OEM Authorization: The bidder should be a SAP Partner as on date of submission of bid.	As this project involves SAP Support and Manpower deployment, for any bidder to be an SAP partner has no relevance and should be omitted as a PQ Requirement, instead a point around Analytics Dashboard experience for a particular amount in Govt/PSU sector should be asked to bidder in PQ.	The existing provision in the Bid Document prevails.

S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
36.	Page 64 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	Important Notes -	**Joint Venture Member: Full (100%) experience for previous works of the JV/consortium shall be considered, only if the claiming member of the consortium has at least 60% share in previous JV/consortium for the relevant referred Work Experience, else proportionate quantum of experience of previous works up to the percentage share of participation in the subject Consortium/JV shall be considered.	We request to not keep such a specific point around the percentage share in the contracts for showing the prior experience, this would restrict the participation of many bidders making this RFP very restrictive. Whereas any open RFP should atleast make it possible for atleast 22 bidders to participate as per Central Guidelines. Also, if any bidder is not happy with a particular partner and wants to go with a new partner then again the control could lie with the old partner which is not a just or fair scenario for the bidder.	Please refer corrigendum - III
37.	Pag no 65 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	Important Notes -	The JV/Consortium member having maximum % contribution in proposed JV/Consortium & maximum past work experience should be treated as LeadMember.	Again, we request to please remove such absurd clauses around who should be the Lead bidder of the consortium on the basis of prior experience.	The existing provision in the Bid Document prevails.
38.	--	New Clause	--	--	As the Project involves a Power BI component, we request to please add a PQ TQ clause around Analytics Dashboard experience in the Govt Sector.	Please refer corrigendum - III
39.	Page no 60 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience (ii) Experience of SAP ERP implementation/ Support:	(ii) Experience of SAP ERP implementation/ Support: The bidder must haveexperience in implementation/ support of as a prime contractor or joint venture member** in at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	The bidder must have experience in implementation/ support of as a prime contractor or joint venture member** in at least 2 SAP/ ERP Projects in India and in both the projects should have any out of the below modules during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	Please refer corrigendum - III
40.	Page no 61 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience iii) Experience of SAP ERP Implementation/ Support Projects in Government/ PSU in India	The bidder should have executed SAP ERP Implementation/ Support Project in Government/ PSU in India as a prime contractor or joint venture member** during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls: At least 1 Project of INR 18.88 Cr. Or At least 2 Projects of INR 11.80 Cr. each. Or At least 3 Projects of INR 9.44 Cr. each.	The bidder should have executed SAP / ERP Implementation/ Support Project in Government/ PSU in India as a prime contractor or joint venture member** during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls: At least 1 Project of INR 5 Cr. Or At least 2 Projects of INR 4 Cr. each. Or At least 3 Projects of INR 2 Cr. each.	Please refer corrigendum - III



S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
41.	Page no 54 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 4 - Experience of SAP ERP Implementation /Support Projects in Government/PSU in India	The bidder should have executed at least 01 (one) SAP ERP implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. The marks will be allocated as given below: (c) At least 3 Projects of 9.44 Cr. each : 3 marks (b) At least 2 Projects of 11.80 Cr. each : 5 marks (a) At least 1 Project of 18.88 Cr. : 7 marks If any 1 (one) of the above claimed projects has gone live and has completed at least 3 years of SAP implementation/Support : Additional 3 marks If any of the above claimed projects is in Rail/ Metro Sector in India The marks will be allocated as given below: i) 1 Project : 2 marks ii) 2 Projects : 3 marks iii) 3 Projects : 5 Marks	Skillmine has extensive experience in Private Banks, Retail Organizations etc. Requesting to please add experience of working in the Private Sector also along with the existing clause	Please refer corrigendum - III
42.	Page No. 41 of 249 and Page 233 of 249	Section-2: Bid Data Sheet (BDS) and Section-8: Special Conditions of Contract (SCC)	Section-2; BDS, ITB 21.1 (f) and Section-8: SCC, Sr.no. GCC 18.1	The EMD / Bid Security received in the form of Bank Guarantee shall be scrutinized in accordance with the Format provided in Section-IV of Bid Document & its authenticity shall be verified from the issuing bank. & The successful bidder will have to deposit a Performance Security @ 5% (Five Percent) of the Contract price (INR) of the work within 28 days of the receipt of the formal order/LOA before the signing of contract agreement. The performance security will be furnished in the form of Bank Guarantee of Scheduled Commercial Bank having business office in India & drawn in favour of Maharashtra Metro Rail Corporation Limited.	As per the GFR No.1F.1.1/2022-PPD Dated 2nd February issued by Ministry of Finance Govt. of India regarding amendment to General Financial Rule (GFR) 2017, The bid security and Performance Guarantee may be accepted in the form of Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee from any of the Commercial Banks. Hence, We request department to change the clause as mentioned below: - The EMD / Bid Security received in the form of Bank Guarantee/ Insurance Surety Bond shall be scrutinized in accordance with the Format provided in Section-IV of Bid Document. & The successful bidder will have to deposit a Performance Security @ 5% (Five Percent) of the Contract price (INR) of the work within 28 days of the receipt of the formal order/LOA before the signing of contract agreement. The performance security will be furnished in the form of Bank Guarantee/ Insurance Surety Bond of Scheduled Commercial Bank.	The existing provision in the Bid Document prevails.



S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
43.	Page 53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.3: Experience of SAP ERP implementation/ Support	The bidder must have experience in implementation/ support at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules in each SAP ERP project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	We request department to change the clause as mentioned below:- The bidder must have experience in implementation/support of as a prime contractor or joint venture member** in at least 2 SAP ERP Projects in India and in both the projects should have any 4 out of the below modules during last 7-(Seven) 10 (Ten) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics	Please refer corrigendum - III
44.	Page 62 of 249	Section-3: Evaluation & Qualification Criteria, 2. Qualification Criteria	2.3.2 Technical Experience (v) OEM Authorization	(v) OEM Authorization: The bidder should be a SAP Partner as on date of submission of bid.	Since, Mahametro Rail Corporation Limited is an active user of SAP. Hence, we request department to change the clause as mentioned below:- OEM Authorization: The Sole bidder or Lead bidder in case of consortium should be a SAP Partner as on date of submission of bid	The existing provision in the Bid Document prevails.
45.	Page 55 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr.no.6: Employee Strength	Employee Strength: A. The bidder must have a minimum of 100 IT Professionals on payroll, ending on the last day of the month, previous to which the latest bid due date falls. 100 to 200 IT Professionals : 2 marks > 200 to 300 IT Professionals : 3 marks > 300 IT Professionals : 5 marks B. The bidder should have SAP-certified consultants on its payroll. The marks will be allocated as given below: 1) 20 to 50 consultants : 3 marks 2) >50 consultants : 5 marks	We request department to change the clause as mentioned below:- Employee Strength: A. The bidder must have a minimum of 100 IT Professionals on payroll, ending on the last day of the month, previous to which the latest bid due date falls. 100 to 200 IT Professionals : 2 marks > 200 to 300 IT Professionals : 3 marks > 300 IT Professionals : 5 marks B. The bidder should have SAP-certified consultants on its payroll. The marks will be allocated as given below: 1) 20 10 to 50 25 consultants : 3 marks 2) >50 25 consultants : 5 marks	Please refer corrigendum - III
46.	Page no.53 of 249	Section-3: Evaluation & Qualification criteria 1. Technical Evaluation (QCBS)	1.1 Technical Criteria (ITB 31 and ITB 32) Sr. No. 2 - Experience of the Bidder in System Integration / IT Application Projects	If total value of the System Integration / IT Application Project in a Single Contract as below, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. i) 1 Project : 3 marks ii) 2 Projects : 5 marks iii) 3 Projects : 10 Marks If any of the above projects (at least one) is in Rail/Metro : - additional 5 marks.	We request Nagpur Metro (Maha Metro) to confirm - Total value of the System Integration / IT Application Project in single Contract since this is not mentioned.	Please refer corrigendum - III

S.N.	Page no.	Section	Clause no.	Subject/ Clarification Point/ Particular/ Existing Clause	Query	Reply
47.	Page no.166 of 249	Section 6: Work Requirements	Sub Clause-no 1.2: Maha-Metro SAP Implementation Requirement	Maha-Metro SAP Landscape Details	We request Nagpur Metro (Maha Metro) to share the SAP version of all landscape.	The existing provision in the Bid Document prevails.
48.	Page no.169 of 249	Section 6: Work Requirements	Sub Clause no.2.5: Solution Scope	Solution Scope - SAP Modules Implemented	We request Nagpur Metro (Maha Metro) to share the below details, 1) Please share current implemented SAP BI & BO version. 2) List of existing dashboard and KPI's to be migrated to Microsoft Power BI. 3) Will Mahametro sunset SAP BIBO solution after migration to Microsoft Power BI Or will keep the SAP BI-BO landscape running.	The existing provision in the Bid Document prevails.
49.	Page no.171 of 249	Section 6: Work Requirements	Sub Clause no. 4: Following Dashboards should be develop in Power BI	Following Dashboards should be develop in Power BI.	We request Nagpur Metro (Maha Metro) to confirm on the below detail, 1) List mentioned under Clause 4 (Dashboards to be developed in Power BI) is other than Dashboards/ KPI which will be migarted from SAP BI-BO or these are the same Dashboard's/ KPI which are available in SAP BI-BO for migration to Power BI.	The existing provision in the Bid Document prevails.
50.	Page no.166 of 249 & Page no.173 of 249	Section 6: Work Requirements	Sub Clause-no 1.2: Maha-Metro SAP Implementation Requirement & Sub Clause no.4.3: Deliverables for Power BI	Maha-Metro SAP Landscape Details & Deliverables for Power BI - Procurement and activation of Power BI software Licenses.	We request Nagpur Metro (Maha Metro) to confirm on the below detail, 1) It is mentioned on Pg. 166 (Section 6, Clause 1.2) under Maha Metro Landscape Details, Microsoft Power BI landscape is there. Hence, SI will be using the same Landscape for Migration of SAP BI-BO to Power BI or SI needs to procure the new 10 Licenses of Power BI as mentioned in Section 6, Clause 4.6, Page No. 174. Please confirm. 2) In case, SI needs to procure the new Power BI Licenses, we request Nagpur Metro (Maha Metro) to clarify which version of Power BI License needs to be procured.	The existing provision in the Bid Document prevails.
51.	Page no.176 of 249 to Page no. 191 of 249	Section 6: Work Requirements	Sub Clause 6.1,6.2	Onsite and Offshore Resource Qualification Criteria for Project Manager and other Modules - B.E/B.Tech in CS/IT or related discipline from a government-recognized university or institute or Postgraduate in a relevant subject from a government-recognized university or institute.	We request Nagpur Metro (Maha Metro) to amend the criteria as below,B.E/B.Tech in CS/IT or related any discipline from a government-recognized university or institute or Postgraduate in a relevant subject from a government-recognized university or institute.	The existing provision in the Bid Document prevails.
52.	--	--	--	General	We understand that Onsite Project team will be stationed at Nagpur Metro (Maha Metro) Nagpur office . Please confirm.	The existing provision in the Bid Document prevails.
53.	--	--	--	General	We request you to provide Four (4) weeks time to submit Bid from the date of publish of Pre-Bid Queries response	The existing provision in the Bid Document prevails.

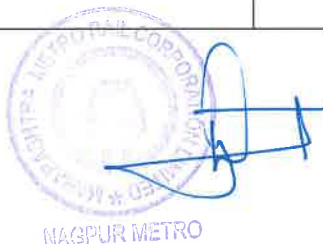


ANNEXURE-II TO CORRIGENDUM-III**1. Revised Technical Evaluation (QCBS)****1.1 Technical Criteria (ITB 31 and ITB 32)**

S. N.	Technical Evaluation Criteria	Description	Documentary Proof	Total Marks (Max.)	Marks Obtains
1	Turnover (INR)	If the Bidder's average annual Turnover in the last 5 financial years (i.e. FY 2019-20, FY 2020-21, FY 2021-22, FY 2022-23 and FY 2023-24) is (a) ≥ 15.73 Cr. but < 23.60 Cr. : 3 marks (b) ≥ 23.60 Cr. but < 31.47 Cr. : 5 Marks (c) ≥ 31.47 Cr. : 10 Marks	Audited Balance sheet and Profit & Loss and Statutory Auditor Certificate with UDIN to be attached.	10	
2	Experience of the Bidder in System Integration / IT Application Projects	If bidder has satisfactorily completed following numbers of System Integration / IT Application Projects as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. i) 1 Project : 5 marks ii) 2 Projects : 7 marks iii) 3 Projects : 15 Marks	Copy of work orders and Go-live certificates / Completion Certificates	15	
3	Experience of SAP / ERP / data management implementation/ Support	The bidder must have experience in implementation/ support at least 2 SAP/ERP / data management Projects in India and in both the projects should have any 4 out of the below modules in each SAP/ERP / data management project, that have been satisfactorily completed as a contractor during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls. I. Finance & Accounts II. Project planning & Management III. Procurement / Inventory Management IV. Sales & Distribution V. Human Capital Management VI. Quality Management VII. Document Management System VIII. Analytics ≥ 2 to 4 Projects : 5 marks ≥ 5 to 7 Projects : 7 marks > 7 Projects : 10 marks. If any 2 (two) of the above claimed projects of SAP/ERP/data management has more than or equal to 300 Users - An additional 5 marks.	Copy of work orders and Go-live certificates / Completion Certificates	15	

S. N.	Technical Evaluation Criteria	Description	Documentary Proof	Total Marks (Max.)	Marks Obtains
4	Experience of SAP / ERP / data management Implementation /Support Projects in Government/PSU in India	<p>The bidder should have executed at least 01 (one) SAP/ERP/ Data Management Project implementation/ Support in Government/ PSU with project value in a Single Contract more than or equal to 9.44 Cr. during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls.</p> <p>The marks will be allocated as given below:</p> <p>(a) At least 3 Projects of 9.44 Cr. each : 5 marks (b) At least 2 Projects of 11.80 Cr. each : 7 marks (c) At least 1 Project of 18.88 Cr. : 10 marks.</p> <p>If any 1 (one) of the above claimed projects has gone live and has completed at least 2 years of SAP/ERP/Data Management implementation/ Support : Additional 5 marks.</p>	Copy of work orders and Go-live certificates / Completion Certificates	15	
5	Quality Certification	<p>CMMI Level 3 + ISO 9001+ISO 27001 : 2 marks</p> <p>OR</p> <p>CMMI Level 5 + ISO 9001+ISO 27001 : 5 marks</p>	Copy of the valid certificate from an Authorized agency.	5	
6	Employee Strength	<p>A. The bidder must have a minimum of 100 IT Professionals on payroll, ending on the last day of the month, previous to which the latest bid due date falls.</p> <p>100 to 200 IT Professionals : 2 marks > 200 to 300 IT Professionals : 3 marks > 300 IT Professionals : 5 marks</p> <p>B. The bidder should have SAP/ERP/data management -certified consultants on its payroll. The marks will be allocated as given below: 10 to 20 consultants : 3 marks >20 consultants : 5 marks"</p>	Letter from the Human resource head of the bidder along with OEM Certificates of the consultants to be submitted.	10	
7	Presentation	<p>Technical Detailed PowerPoint Presentation: upto maximum 15 marks</p> <p>Average : 7 marks Good : 12 marks Excellent : 15 marks</p>	Technical Detailed PowerPoint Presentation shall be delivered by all the bidders as per date, time & venue intimated by Maha-Metro after technical bid opening.	15	

S. N.	Technical Evaluation Criteria	Description	Documentary Proof	Total Marks (Max.)	Marks Obtains
8	Experience of the Bidder in Analytics & BI	<p>The bidder should have executed/executing at least 01 (one) Analytics/BI/ projects in Government/ PSU during last 7 (Seven) years, ending on the last day of the month, previous to which the latest bid due date falls.</p> <p>1 Project: 3 marks >1 Projects:5 marks"</p>	Copy of work orders and Go-live certificates / Completion Certificates	5	
9	Approach & Methodology	<p>Detailed PowerPoint Presentation: upto maximum 10 marks</p> <p>Average : 3 marks Good : 5 marks Excellent : 10 marks</p>	Detailed PowerPoint Presentation shall be delivered by all the bidders as per date, time & venue intimated by Maha-Metro after technical bid opening.	10	
			Total	100	



NAGPUR METRO

